

Have you left hospital between 1st Jan and 30th June?

Tell us about your experience

NHS and social care staff are doing everything they can to support people through this pandemic, but they need your help to spot issues to make sure everyone receives good care.

To respond to coronavirus, hospitals across the country had to quickly change their usual way of working. The processes to discharge you from their care has also changed to help free up beds. **Homerton Hospital also had to implement those changes.**

If you have been receiving care in Homerton Hospital there can be lots to think about when you're getting ready to leave, such as any support you will need to help you manage your health and wellbeing.

If you've been in hospital recently you should have:

- been discharged within three hours, once you no longer need hospital care
- had your care and support needs assessed once you have left hospital
- been moved to the first available bed in a care home, if you cannot go home
- had any further care or support you need fully funded by the NHS

While these changes have successfully got people out of hospital and helped the NHS manage the demand created by coronavirus, we don't know how the new processes are working for both patients, their families and healthcare professionals.

Tell us how those changes have affected the care you or your loved one has received.

If you or your loved one has been discharged from Homerton Hospital between 1st January and 30th of June, we would like to hear from you.

Please take just ten minutes to complete our confidential online survey to help improve care for you and your loved ones.

Our anonymous survey closes on Friday 18th September and will take around 12 minutes to complete.

Go to [patient survey](#)

Go to [carer survey](#)

Why should you share your experiences of care?

Your response will help the NHS and social care services understand how the changes brought in during COVID-19 are affecting people's health and wellbeing - both positively and negatively.



We would like to encourage everyone to support the NHS recover by providing feedback about health services.